



Phoebe Richland COVID-19 UPDATE FOR RESIDENTS

Date: 1/25/24

To our residents:

We want to inform you that we have 17 NEW confirmed resident cases and 5 new staff cases on the campus in the HealthCare Center. We have had 227 confirmed resident cases of COVID-19 to date, and 215 confirmed staff cases to date in the HealthCare Center. We also want to inform you that we have 3 NEW confirmed resident cases and 4 NEW confirmed staff case on the campus in Meadow Glen. We have had 114 confirmed resident cases of COVID-19 to date, and 83 confirmed staff cases to date in Meadow Glen. We will continue to update you if there are any new cases or 3 or more residents or staff with symptoms in a 72-hour period. We will continue to provide updates on our website, at least weekly.

The safety and wellbeing of our residents is our top priority. We are doing what we can to limit the spread of COVID-19 on our campus, including staying in very close communication with local and state health officials to ensure we are taking all the appropriate steps under current circumstances.

We are following protocols based on guidance from the Centers for Disease Control and Prevention (CDC) and the Center for Medicare and Medicaid Services (CMS) to reduce the spread and impact of COVID-19, such as:

- Enhanced infection control precautions
- Screening residents, staff, and visitors for COVID-19 symptoms and potential exposures
- Restricting visitation and entry of people to the building
- Testing staff and residents for COVID-19
- Evaluating our dining and activity programming on a daily basis

This is a difficult time for everyone. We will continue to provide you with updates. Please know that we are adhering to guidelines from the local and state health departments, which continue to evolve as we learn more about this virus.

We know that you may have questions and we encourage you to ask them. Please speak to nursing staff, social services, pastoral care and others should you have any questions or concerns. You can also call Phoebe's dedicated COVID-19 phone line 610-794-6049 or visit Phoebe.org/COVID19 for additional information.

Sincerely,

Amanda Laporte, Executive Director