



**Weekly Update for Phoebe Richland as of 1/15/2021**

At Phoebe, we pride ourselves on providing a high-quality, compassionate and attentive living experience at each of our communities.

Mitigation Efforts: We care deeply about the well-being of our residents and staff, and are doing all we can to limit the potential spread of illness throughout our communities. We are taking extra precautions to mitigate the spread of the virus, which includes supplying employees with appropriate personal protective equipment and following the Centers for Medicare and Medicaid screening measures. Our employees are trained in best practices to prevent the spread of communicable illnesses, including COVID-19. Phoebe Ministries has taken steps to proactively protect our residents and staff, including universal masking, social distancing measures, frequent cleanings, employee temperature monitoring, and visitor precautions. We are regularly testing staff and residents for COVID-19 based on current protocols.

Cumulative Number of Staff Members Who Tested Positive for COVID-19:

Health Care Center: 52 (Including 48 recovered to date)

Personal Care: 10 (Including 8 recovered to date)

Active Cases Among Staff: 6

Cumulative Number of Residents Who Tested Positive for COVID-19:

Health Care Center: 73 (52 recovered to date)

Personal Care: 2 (1 recovered)

Independent Living: 0

Active Cases Among Residents: 1

Due to government privacy requirements, we cannot divulge specific information about the individuals who have confirmed or suspected COVID-19, unless they are your family member and you have the necessary permissions to receive such information. We are in regular communication with public health officials and are following infection-control procedures recommended by the Centers for Disease Control & Prevention and the PA Dept. of Health.

We thank you for your trust in us, and we will keep this communication up to date on a weekly basis.

If you have any questions or concerns, please call our COVID-19 contact line at 610-794-6049 or visit [Phoebe.org/COVID19](https://Phoebe.org/COVID19).

Tracy Roman, RN, NHA

Executive Director of Regional Operations