Important Questions to Consider When Choosing a Senior Living Community

History & Management

- How long has the organization been in business?
- Does the organization have a good reputation in the area?
- Is it locally or nationally owned?
- Is the community in good financial standing?
- Does staff seem to genuinely care about the people living there?

Levels of Care & Services

- Is the organization a continuing care retirement community (CCRC)?
- Do they offer rehabilitation services?
- Do they provide pharmacy services?
- Do they offer specialized services like memory support and TeleHealth?
- Are the community's services recognized by awards?

Amenities

- Are there activity rooms and recreation areas?
- Is there a fitness center?
- Do they offer new technologies to keep in touch like Skype video calling?
- Does the community have a wellness program?

Activities and Community Life

- How many community life staff do they have?
- Are there a wide range of activities to suite diverse interests?
- Does the community have its own transportation services?
- Are there area attractions close by?

Dining

- Does the community have pleasant communal dining areas?
- Are there diverse, healthy food options available?
- Is there a variety of good food options?